**Ho-Chunk Bingo House Rules**

1. You must be 18 years of age to play regular session, no one under 18 is permitted.
2. Our doors open at 2pm Tuesday-Saturday and sales start at 4pm. Sundays, our doors open at 9am and sales start at 11am. No one will be admitted prior to these times for any reason.
3. No alcohol allowed in the Bingo Hall at any time.
4. We do not accept personal checks or debit/credit cards. CASH ONLY.
5. Booth sales are on a first come, first served basis. Please be courteous to fellow players and do not cut in line or save a place in line for others.
6. Smoking is not allowed while waiting in line or in any non-smoking areas.
7. Please limit your purchases for up to two players per person. Example: One person can purchase for two players.
8. It is your responsibility to present your Players Club Card to the sales person prior to completing your purchase at the POS booth. Once the transaction is completed and a receipt is printed, points will not be added and we will not re-do the sale.
9. Bingo cards are only valid on the date they are purchased.
10. One discount per person, per session. Discounts cannot be used in multiples.
11. Bingo management reserves the right to change the Bingo calendar, session start time, game program, bingo prize amounts, and/or cancel any session without notice.
12. Electronic Bingo: Only one machine per person. Machine malfunctions void all prizes and play. You must have a valid receipt for your electronic purchase prior to taking a machine from the rack.
13. All un-played/uncredited cash in the machines will be forfeited at the end of the do-it-yourself game.
14. All winning pull tabs must be redeemed by the end of the do-it-yourself game, or they will be invalid.
15. It is the player’s responsibility (patron or employee) to announce or yell “Bingo” to alert the caller to stop the game. Patron and employees alike, are allowed to alert the caller. The caller must hear or be alerted of a bingo so the game is stopped. If not, the game will continue and your bingo will be invalid.
16. The caller MUST be alerted of a bingo prior to the next ball being called. Once the caller closes a game, no other bingos will be honored. NO EXCEPTIONS.
17. You must be present in the Bingo Hall at time of winning to claim prize.
18. Your receipt must be signed prior to your bingo being verified.
19. To determine prize amounts, divide total number of winners into regular scheduled amount. Prizes will be divided equally according to the level played. Minimum prize amounts are $10.00.
20. Only one bingo per face will be honored.
21. We do not guarantee that duplicate cards will not be on the floor or in the electronic bingo machines.
22. You must use a dauber on your paper cards, which includes the Lucky 3, Do-it-Yourself and Bonanza games. All winning patterns must be COMPLETELY daubed, before the floor clerk arrives to verify your bingo, or it will be declared invalid.
23. No refunds or exchanges will be made for unused or un-played paper specials or packages. We are not responsible if you play on wrong game sheet or the loss of any game sheets.
24. If anyone is forced to leave, has to leave the bingo hall for the rest of the session, or an extended amount of time, no other player or employee may play your PHD(machine) or paper cards in your absence.
25. No solicitation or panhandling of any kind allowed. No exceptions.
26. Must present a valid government issued ID AND Social Security Card to claim any cash prize over $1200, and any pull tab prize over $600. ID AND Social Security card required for any promotional cash or items and if these are not furnished at time of winning, prize is forfeited.
27. Drawing tickets cannot be bent or marked other than the requested information filled out. If your ticket is drawn and it has any markings on it or is bent, it will be declared invalid and another name will be drawn.
28. The use of abusive language and disruptive behavior will not be tolerated.
29. Management reserves the right to refuse service to any person. If it becomes necessary to ask a player to leave, a refund for purchase will not be made.
30. No Primary Management Official, employee of the Nation in any of its Gaming Facilities, Commissioners, President, or Department of Justice and tribal inspector’s office employees may participate in any of the Nation’s Class II or Class III marketing or promotional programs offered by any of the Nation’s Gaming Facilities. Licensed employees of Ho-Chunk Gaming Wisconsin Dells are not allowed to play bingo.
31. Ho-Chunk Bingo is not responsible for any lost or stolen items.
32. Tipping is allowed. While not mandatory, it is greatly appreciated.
33. Tipping is allowed. While not mandatory, it is greatly appreciated.
34. Complaints or disputes should be directed to the Floor Manager on duty. Management’s decision is FINAL.