

FOR IMMEDIATE RELEASE

March 13, 2020

A Message to our Valued Guests regarding COVID – 19

Ho-Chunk Gaming Nekoosa is closely monitoring the global health response to the coronavirus (COVID-19), recommendations from the Centers for Disease Control (CDC) and Prevention, Ho-Chunk Nation Health Department, plus state and local guidelines.

The health and safety of our guests and team members is our highest priority as we are taking additional measures to ensure a safe environment for all. In addition to the hundreds of hours spent cleaning, maintaining and sanitizing our property daily; we are adding additional efforts to enhance our cleaning protocols. We are also making operational adjustments that include but are not limited to:

- **Cleaning**
 - Utilizing hospital grade disinfectants
 - Expanded use in high traffic, visible areas (i.e.: entrance/exit, restrooms, gaming floor, F&B)
 - Additional hand sanitizer stations throughout the property
 - Team members have sanitizing wipes near workstations/counters
- **Communications**
 - Hand washing reminders with correct procedures
 - Additional signage to effectively control the spread of the virus
- **Training/Procedures**
 - Implement a new “Wipe before Work” procedure (sanitize the area to be worked on with a wipe before starting, i.e.: slot machine open/close, customer touch points)
 - Reinforce handwashing
- **Table Games**
 - Pitch Variant game will be discontinued until further notice
 - Table Games chip cleaning will be implemented
- **Food & Beverage**
 - The Grille
 - Will be closed Monday - Wednesday effective March 16, 2020
 - Sundays will have a lunch menu available from 11AM til 6PM with no buffets effective March 15, 2020
 - The Easter Special is TBD
 - The Snack Bar will have extended hours on Sundays, opening at 8am; effective March 15, 2020
 - The Lounge will have additional food items available (i.e.: pizza, pretzels, hot dogs); effective March 15, 2020

To prevent the unnecessary transmission of this illness, the entertainment currently scheduled for Saturday, March 21, 2020 is postponed indefinitely. Please see the Rewards Club Booth for details regarding tickets purchased in advance of the show. The April 18, 2020 entertainment is yet to be determined.

We value every interaction with both our internal and external guests, thank you for allowing Ho-Chunk Gaming Nekoosa to be your choice gaming and dining.

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