

## Ho-CHUNK BINGO HOUSE RULES

1. You must be 18 years of age to play regular session bingo and 21 years of age to play special sessions, where alcohol is served.
2. Each person must purchase an admission packet to be in the Bingo Hall.
3. Bingo transactions are in cash only.
4. Booth sales are on a first come, first served basis. All customers must remain in line to purchase your bingo packet. Cutting in line, jumping the line or saving a place in line is not acceptable.
5. Please limit your purchases for up to two people per person. Example: One person can purchase for two people.
6. It is your responsibility to present your Players Club Card to the sales person prior to completing your purchase of your admission packet. Once the transaction is completed and a receipt is printed, points will not be added and we will not re-do the sale.
7. Bingo cards are only valid on the date they are purchased.
8. One discount per person per session. Discounts cannot be used in multiples.
9. Bingo calendar and game program may be changed without notice.
10. Electronic Bingo - Only one machine per person. Machine malfunctions– voids all prizes & plays. You must have a valid receipt for your electronic purchase prior to taking a machine from the rack.
11. All un-played/uncashed credits in the machines will be forfeited at the end of the session.
12. You must be a player's club card member to utilize the machine special features such as buy on the fly.
13. It is the player's responsibility to announce or yell "Bingo" to alert the caller to stop the game. Employees cannot yell "Bingo" for you. The caller must hear you so the game is stopped.
14. Players must yell "Bingo" prior to the next ball being called. Once the caller closes a game, no other bingos will be honored.
15. If your receipt is not signed when you bingo, you will not be paid.
16. To determine prize amounts, divide total number of winners into regular scheduled amount. Prizes will be divided equally according to the level played. Minimum prize amounts are \$10.00.
17. You must be present in the Bingo Hall at time of winning to claim prize. Any machine or paper bingo cards left un-attended will be returned to stock and play is over for the day. No refunds.
18. Only one bingo per face will be honored.
19. We do not guarantee that duplicate cards will not be on the floor or in the electronic bingo machines.
20. You must use a dauber on your paper cards, which includes the Lucky 3, Do-It-Yourself and Bonanza games. All cards must be daubed.
21. Winning bingo patterns must be completely daubed in order for the bingo to be valid.
22. No refunds or exchanges will be made for unused or un-played paper specials or packages. We are not responsible if you play on wrong game sheet or the loss of any game sheets.
23. Our doors open at 4pm Tuesday-Saturday, and at 11am on Sundays, no one will be admitted prior to these times for any reason.
24. No reserved seating. Medical reasons only. Daubers alone do not save seats, only a receipt does.
25. No solicitation or panhandling of any kind allowed. No exceptions.
26. Must present a valid government issued ID AND Social Security Card to claim any cash prize over \$1200, and any pull tab prize over \$600. ID AND Social Security card required for any promotional cash or items and if these are not furnished at time of winning, prize is forfeited.
27. Drawing tickets cannot be bent or marked other than the requested information filled out. If your ticket is drawn and it has any markings on it or is bent, it will be declared invalid and another name will be drawn.
28. The use of abusive language and disruptive behavior will not be tolerated.
29. No Alcohol allowed in the Bingo Hall during regular session, only allowed at certain special sessions.
30. No Primary Management Official, employee of the Nation in any of its Gaming Facilities, Commissioners, President, or Department of Justice and tribal inspector's office employees may participate in any of the Nation's Class II or Class III marketing or promotional programs offered by any of the Nation's Gaming Facilities.
31. Complaints or disputes should be directed to the floor manager and management's decision is final.
32. Ho-Chunk Bingo is not responsible for any lost or stolen items.